



Western Riverina Community College Consumer Protection Information

WESTERN RIVERINA COMMUNITY COLLEGE is committed to ongoing provision and maintenance of its reputation as a safe, open-minded and enthusiastic place to engage in learning activities which support individual's needs.

WESTERN RIVERINA COMMUNITY COLLEGE goals are to facilitate and support quality accredited vocational education and training and formal and non-formal learning opportunities which are provided in environments that are supportive of the needs of individuals, business, industry and the greater community.

Western Riverina Community College consumer protection student rights and personal responsibilities.

As a Student of the college your rights include:

1. The right to expect the services provided by the college surrounding education and training are consistent with the National Standards as provided by Australian Skills Quality Authority (ASQA) regulations, and NSW Department of Education and Communities Smart and Skilled Contract requirements.
2. The right to be informed of and understand the processes which surround the needs for the collection of your personal data and your personal right to request access, review and correct that information.
3. Your rights also include to be informed of and access to the College's complaints feedback handling process.
4. The right to directly contact the Colleges Consumer Protection Officer David Martin contact Phone Number (02) 6964 5334.

Office Hours	9am to 5pm, Monday to Friday	Phone	(02) 6964 5334
Address	23 Hickey Cres Griffith NSW 2680	Fax	(02) 6962 4404
Postal	PO Box 8090 Griffith East NSW 2680	Website	www.growingyou.com.au

